

Reporte TEAP Osiptel

Oficina	INDICADORES	Servicio				ZTOTAL
		BAJA	CONSULTA	RECLAMO	VENTA	
Tienda Salesland Huacho - CC Plaza El Sol	TEAP	100%	100%	100%	100%	100%
Tienda Salesland Piura - CC Open Plaza	TEAP	92%	97%	94%	98%	96%
Tienda Salesland Piura - CC Real Plaza	TEAP	71%	95%	92%	96%	93%
Tienda Salesland Cajamarca - Comercio	TEAP	0%	99%	96%	100%	98%
Tienda Salesland Tumbes - San Martin	TEAP	0%	98%	95%	98%	97%
Tienda Salesland Jesus Maria - CC Real Plaza Salaverry	TEAP	88%	100%	98%	100%	98%
Tienda Salesland Bellavista - CC MAP Bellavista	TEAP	0%	100%	99%	99%	99%
Tienda Salesland Callao - CC Minka	TEAP	91%	99%	98%	100%	99%
Tienda Salesland Cercado - CC Centro Civico	TEAP	100%	100%	99%	100%	99%
Tienda Salesland San Borja - CC Real Plaza Primavera 2	TEAP	100%	98%	97%	93%	97%
Tienda Salesland Cercado - Jiron de la Union	TEAP	89%	98%	97%	100%	97%
Tienda Salesland Ventanilla - Principal	TEAP	0%	100%	100%	100%	100%
Tienda Salesland San Juan de Lurigancho - CC Mall Aventura P	TEAP	100%	99%	99%	99%	99%
Tienda Salesland La Victoria - CC Canepa	TEAP	100%	99%	100%	100%	99%
Tienda Salesland San Juan de Miraflores - CC Mall del Sur	TEAP	85%	95%	89%	100%	91%
Tienda Overlandes San Isidro - Juan de Arona	TEAP	72%	94%	92%	97%	91%
Tienda Overlandes Surquillo - CC Open Plaza	TEAP	96%	100%	99%	100%	99%
Tienda Overlandes Los Olivos - Las Palmeras	TEAP	100%	96%	94%	99%	95%
Tienda Overlandes San Miguel - CC San Miguel	TEAP	75%	93%	89%	98%	91%
Tienda Overlandes San Borja - CC La Rambla Javier Prado	TEAP	100%	98%	97%	100%	97%
Tienda Overlandes Breña - CC La Rambla Brasil	TEAP	100%	96%	93%	100%	96%
Tienda Overlandes Independencia - CC Plaza Lima Norte	TEAP	63%	95%	92%	99%	92%
Tienda Overlandes Chorrillos - Plaza Lima Sur	TEAP	82%	99%	98%	100%	97%
Tienda Overlandes Juliaca - CC Real Plaza	TEAP	100%	99%	97%	100%	98%
Tienda Overlandes Tacna - San Martin	TEAP	100%	99%	99%	100%	99%
Tienda Overlandes Ilo - Moquegua	TEAP	0%	100%	100%	100%	100%
Tienda Overlandes Puno - Moore	TEAP	0%	100%	98%	100%	100%

Tienda Overlandes Moquegua - Moquegua	TEAP	0%	100%	99%	100%	100%
Tienda Overlandes Arequipa - CC Mall Aventura Plaza	TEAP	100%	95%	93%	100%	95%
Tienda Overlandes Ica - CC Plaza El Sol	TEAP	0%	99%	100%	99%	99%
Tienda Overlandes Arequipa - Los Arces Nuevo	TEAP	73%	98%	98%	100%	97%
Tienda Overlandes Arequipa - CC Mall Plaza Cayma	TEAP	100%	96%	92%	99%	95%
Tienda Overlandes Juliaca - San Martin	TEAP	0%	95%	89%	100%	94%
Tienda Overlandes Ica - Huanuco	TEAP	100%	100%	100%	100%	100%
Tienda Overlandes Chincha - 28 de Julio	TEAP	0%	98%	97%	98%	98%
Tienda Overlandes Ica - CC El Quinde	TEAP	0%	99%	100%	100%	100%
Tienda Overlandes Pisco - Bolognesi	TEAP	0%	100%	100%	100%	100%
Tienda Overlandes Nazca - Bolognesi	TEAP	0%	100%	100%	100%	100%
Tienda Digital Comunicaciones Andahuaylas - Pesce	TEAP	0%	100%	98%	100%	100%
Tienda Digital Comunicaciones Abancay - Venezuela	TEAP	100%	100%	100%	99%	100%
Tienda Digital Comunicaciones Sicuani - Grau	TEAP	0%	100%	100%	96%	99%
Tienda Digital Comunicaciones Quillabamba - De la Torre	TEAP	0%	100%	98%	100%	100%
Tienda Digital Comunicaciones Huancavelica - Virrey Toledo	TEAP	100%	100%	100%	100%	100%
Tienda Digital Comunicaciones Puerto Maldonado - Puno	TEAP	100%	100%	100%	100%	100%
Tienda Cicesac Huaraz - Luzuriaga	TEAP	90%	95%	91%	100%	94%
Tienda Cicesac Talara - Centro Civico	TEAP	0%	100%	100%	100%	100%
Tienda Cicesac Iquitos - Arica	TEAP	100%	97%	100%	99%	98%
Tienda Cicesac Tarapoto - Leguia	TEAP	100%	97%	96%	99%	98%
Tienda Cicesac Chimbote - CC Mega Plaza	TEAP	100%	97%	96%	97%	97%
Tienda Cicesac Pucallpa - Coronel Portillo 2	TEAP	90%	95%	89%	99%	94%
Tienda Cicesac Piura - Tacna 2	TEAP	96%	99%	97%	100%	98%
Tienda Cicesac Trujillo - CC Real Plaza Trujillo	TEAP	100%	98%	100%	100%	99%
Tienda Cicesac Pucallpa - CC Real Plaza	TEAP	100%	100%	100%	100%	100%
Tienda Cicesac Moyobamba - Pedro Canga	TEAP	100%	98%	100%	98%	98%
Tienda Cicesac Chepen - Cajamarca	TEAP	0%	99%	88%	99%	99%
Tienda Cicesac Iquitos - Huallaga	TEAP	0%	99%	100%	100%	99%
Tienda Contacto Satelital San Juan de Miraflores - San Juan	TEAP	97%	98%	98%	99%	98%
Tienda Contacto Satelital Villa Maria del Triunfo - CC Real Plaz	TEAP	0%	100%	100%	100%	100%

Tienda Contacto Satelital Ate Vitarte - CC Real Plaza Santa Cl	TEAP	0%	100%	100%	100%	100%
Tienda Contacto Satelital Villa El Salvador - Juan Velasco	TEAP	90%	98%	96%	98%	98%
Tienda Macga Chachapoyas - Ayacucho	TEAP	0%	100%	100%	100%	100%
Tienda Macga Trujillo - Larco	TEAP	97%	97%	96%	100%	97%
Tienda Macga Chimbote - Tumbes	TEAP	100%	100%	100%	100%	100%
Tienda Macga Cajamarca - CC El Quinde	TEAP	100%	97%	95%	97%	96%
Tienda Macga Trujillo - CC Mall Aventura Plaza	TEAP	100%	100%	100%	100%	100%
Tienda Macga Chiclayo - San Jose	TEAP	89%	98%	97%	99%	97%
Tienda Servicios Digitales Chiclayo - Cervantes	TEAP	89%	96%	96%	99%	96%
Tienda Servicios Digitales Jaen - Mariscal Ureta	TEAP	100%	97%	96%	98%	97%
Tienda Servicios Digitales Sullana - San Martin	TEAP	92%	90%	89%	96%	90%
Tienda Servicios Digitales Barranca - Jose Galvez	TEAP	100%	99%	96%	100%	99%
Tienda Servicios Digitales Chiclayo - CC Mall Aventura Plaza	TEAP	93%	94%	94%	93%	94%
Tienda Servicios Digitales Huaral - Benjamin Vizquerra	TEAP	92%	99%	100%	100%	99%
Tienda Cicesac Surco - CC Jockey Plaza 2	TEAP	95%	97%	94%	98%	96%
Tienda SIC Independencia - CC Mega Plaza	TEAP	91%	96%	94%	100%	95%
Tienda SIC San Juan de Lurigancho - Proceres	TEAP	91%	93%	91%	98%	93%
Tienda SIC Ate - CC Real Plaza Puruchuco	TEAP	89%	96%	93%	99%	95%
Tienda SIC San Juan de Lurigancho - Gran Chimú	TEAP	88%	99%	98%	100%	99%
Tienda SIC Comas - CC Mall Plaza	TEAP	90%	94%	94%	98%	95%
Tienda SIC Puente Piedra - Mdo Huamantanga	TEAP	97%	95%	92%	99%	95%
Tienda SIC Santa Anita - CC Mall Aventura Plaza	TEAP	80%	94%	83%	100%	91%
Tienda SIC Miraflores - Benavides	TEAP	51%	96%	88%	93%	86%
Tienda SIC Cerro de Pasco - Circunvalacion	TEAP	100%	98%	96%	99%	98%
Tienda SIC Cusco - El Sol	TEAP	92%	99%	94%	99%	95%
Tienda SIC Cusco - CC Real Plaza	TEAP	100%	96%	94%	100%	96%
Tienda SIC Huancayo - Real 2	TEAP	95%	97%	96%	100%	97%
Tienda SIC Tarma - Arequipa	TEAP	100%	100%	100%	99%	100%
Tienda SIC Huancayo - CC Real Plaza	TEAP	69%	97%	94%	100%	94%
Tienda SIC Huanuco - CC Real Plaza	TEAP	85%	95%	90%	100%	93%
Tienda SIC Ayacucho - Asamblea	TEAP	84%	98%	96%	97%	97%

ZTotal	Atendido	9,386	160,749	114,933	35,905	324,488
ZTotal	Atendido <=15	7,627	156,333	109,114	35,506	311,556
ZTotal	TEAP	81.3%	97.3%	94.9%	98.9%	96.0%